



**TARRANT COUNTY PURCHASING DEPARTMENT**

100 E. Weatherford St. #303 • Fort Worth, TX 76196 • (817) 884-1414 • (817) 884-2629 (Fax)

Melissa Lee, C.P.M., A.P.P.  
Purchasing Agent

Chris Lax, CPSM  
Assistant Purchasing Agent

April 26, 2022

Bob Roose  
Halbrook and Miller, dba TM Television  
2440 Lacy Lane, Suite 100  
Carrollton, TX 75006

Dear Mr. Roose:

Per the thirty (30) day notice of termination clause stated in RFP 2021-079, Annual Contract for Enterprise Digital Media Evidence Player, that went into effect on August 3, 2021, this letter serves as official notification of final contract cancellation with Halbrook and Miller, dba TM Television.

Software defects were first identified during Business Testing in December 2021. Ongoing meetings through February 2022 did not net any resolution to the critical issues, preventing full rollout of the proposed solution. After the first notice of termination was emailed on April 5, 2022, Tarrant County suspended contract termination, allowing for testing of software revisions in hope that the Telestream product would perform as anticipated. Testing was again not successful and as a result, the Tarrant County District Attorney's Office and Information Technology have lost confidence that TM Television will be able to complete the project and requested termination of the contract.

Any remaining contract activities will cease, effective today, April 26, 2022. The County will be pursuing full refund of all monies paid to-date.

If you have any questions, please feel free to contact me.

Regards,

A handwritten signature in cursive script that reads "Elaine Johnson".

Elaine Johnson, CPPB  
Senior Contracts Administrator

CC:   Melissa Lee                   Chris Lax  
      Sharen Wilson           Shannon Fletcher  
      Russell Scott           Christopher Nchopa-Ayafor  
      Peju Ajunwon           Darren May  
      Mary Butler             Rhona Wedderien  
      Avdhesh Gupta         Jason Kucera  
      Linwood Joyner        Frances Coffee  
      Theresa Lee             Mark Porter  
      Kelli Munro            Billy O'Dell



2440 Lacy Lane  
Suite 100  
Carrollton, TX 75006

972.243.4772  
888.346.9870  
www.tmtel.com

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April 27, 2022

Elaine Johnson, CPPB  
TARRANT COUNTY PURCHASING DEPARTMENT  
100 E. Weatherford St. #303  
Fort Worth, TX 76196

Dear Ms. Johnson,

I received your email regarding the notification of the termination of the Annual Contract for Enterprise Digital Media Evidence Player. Although TM Television has reached no agreement with Telestream on this matter, in the spirit of goodwill, TM Television is issuing Tarrant County a check in the amount equivalent to the first year of support.

TM Television has tested a copy of the Switch 5.1 software and has verified that the transcoding feature has been disabled. If there is anything that can be done to restore the Tarrant County District Attorney's Office and Information Technology's confidence in the product, please let us know.

Sincerely,

A handwritten signature in black ink that reads 'Bob Roose'.

Bob Roose

Regional Sales Manager

CC: Randy McCraw

Mike Halbrook